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EXHIBIT 18

Special Assistance

We offer the following accommodations on board: limited medical oxygen supply service, oxygen concentrator use permit, passenger-provided incubators, and stretchers. Please note that a Medical Information Form may be required for travel.

Wheelchair Service	▼
Oxygen On Board	▼
Oxygen Concentrators On Board	▼
Stretchers	▼
Serious Illnesses	▼
Passengers with Disabilities	▼
Use of face masks on board	▲

Feedback

According to local and international authorities, the use of face masks is mandatory.

Exceptions:

- Children under 6 years old flying to domestic and international destinations. Applies only for ✓ children under 2 years old for flights into Canada, for children under 11 years old for flights into France, and for children under 3 years old for flights into Honduras.
- ✓ People with a condition preventing them from removing their face mask unaided are exempted. If the health condition is not identifiable at first sight, a medical certificate must be produced.
- ✓ When the crew authorizes face-mask removal for security reasons.
- Passengers with health conditions need to provide a medical certificate proving their condition, ✓ which must contain the reason why a face mask cannot be worn during the flight, as well as the physician's signature, seal, and Professional ID Number.
- ✓ When receiving food and beverages onboard. Face masks must be worn again as soon as the service is over.